

Service & Support Administration (SSA)

What is an SSA?

- A Service and Support Administrator (SSA) provides oversight, advocacy, and service coordination for individual with developmental disabilities.
- An SSA also serves as a resource and partner for the person served, the family of the person served, and others who are significant in the person's life.

What does an SSA do?

- An SSA works with eligible individuals and families to identify resources that an individual may need including:
 - Coordinating services (e.g. ODJFS, waiver and residential services, doctors, psychiatrists, counseling, employment)
 - Assisting with accessing Social Security benefits
 - Assisting with transition to kindergarten, transition to grade school and high school, and transition into the work world
 - Assisting with accessing funding for transportation and other services not payable by Medicaid or insurance
 - Attending various meetings (including IEP's & ISP's) with individuals and families to help them advocate for needed services

How Do I Apply for SSA Services?

- Contact the SSA Department at 937-498-4229 Monday through Friday, 8:00 a.m. to 4:00 p.m.
- The Intake SSA will explain the eligibility requirements and assess the services the individual needs and wants.
- SSA services are voluntary. People with disabilities can, at any time, choose not to work with an SSA.